£0 per seat

ViciDial - Open Source Call Center Suite

Inbound/Outbound/Blended/Predictive

What's the catch?

There is no catch! ViciDial is free Open Source software, just like Linux, Firefox and Open Office, you can download and use ViciDial for free on your hardware and phone lines without ever paying anyone any money for the use of the software.

How do you make money?

This is often the next question we get. Yes, the ViciDial Group is a for-profit company, and we are profitable and growing. We make money by offering: priority support, consulting and custom programming, installation services, professional training, detailed documentation, ViciDial-certified servers, our own hosted ViciDial service and by reselling commercial products that work with ViciDial.

What kind of company would use free software?

We have many large companies as our clients, including some that are very large publicly-traded companies with hundreds of call center seats. ViciDial is in use at over 2000 companies in over 100 countries around the world(and the agent interface is available in 14 languages).

For more information, go to:
VICIDIAL.COM

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