## Let us alleviate your F.E.A.R.S!



- Inbound and outbound e-mail and chat
- Predictive, ratio or manual outbound dialing
- Agent Soundboards
- IVR menu system
- Call queuing and routing
- Customizable fields for data capture

• Detailed reporting

**Fast** Go live in as little as 1 business day

#### Easy

Dedicated, in-house team focused on supporting you and your business

## Affordable

No long term contracts or expensive licensing costs

# Reliable

99.9% uptime guarantee

### Safe

Tier-3 datacenter with secure, dedicated, physical hardware



VICIhost is an enterprise class hosted contact center solution that has been serving the call center and wider business community for years with expert knowledge and exceptional customer service. Whether it's inbound or outbound communications, your agents will be able to call, chat and e-mail with your customers to maximize all points of contact. Our platform is fully scalable to match your size and with over 2,000 working features, VICIhost offers the flexibility and functionality to meet your business needs.

#### Contact us today! 1-888-894-8424 | sales@vicihost.com